

GET THE RIGHT STUFF TO THE RIGHT PLACE

CIRCOR INDUSTRIAL PUMPS

CALL CUSTOMER CARE HOTLINE: (877) 853-7867 (USA AND CANADA) (704) 291-2040 (DIRECT)

CUSTOMER CARE

CC@CIRCOR.COM

Contact Customer Care when:

- You would like to request a quotation.
- You know your pump model or part number and need a replacement.
- You have a pump serial number and need a replacement.
- You need a minor-major repair kit or spare parts.
- You need to know the status of an order.
- You need to inquire about expediting a current order.

ORDERS@CIRCOR.COM

Contact Customer Care Orders when:

- You would like to submit a Purchase Order

CUSTOMER CARE ESCALATIONS: Renee Hunt 919-210-8556 renee.hunt@circor.com

APPLICATION ENGINEERING

AE@CIRCOR.COM

Contact Application Engineering when:

- You need help with pump selection.
- You need a pump and driver alignment package.
 - Use the Pump Selection Form (<http://www.imo-pump.com/cf/aes.php>)
- You need a system quote.

APPLICATIONS ENG. ESCALATIONS: Chad Zeilenga 980-210-7148 chad.zeilenga@circor.com

SERVICE ENGINEERING

SERVICE@CIRCOR.COM

Contact Service Engineering when:

- You need post-sale technical support and pump repair/troubleshooting.
- You need field service support.
- You need to request a RMA to return a pump for repair or warranty consideration.

SERVICE ENG. ESCALATIONS: JAMIE MEKUS 704-289-6511 jamie.mekus@circor.com